



STAKEHOLDER ENGAGEMENT STATEMENT

1 Our Engagement Commitment

This statement has been developed to provide our stakeholders with clear information on how Gunns Limited will communicate and to provide a guide for Gunns' staff, to ensure stakeholder engagement is integral to our work practices.

Gunns is committed to involving stakeholders in its activities, to maintain a healthy environment and a sustainable future. We respect diversity and ensure we are sensitive to cultural issues, including acknowledging people's spiritual or traditional connection with the land.

We will endeavour to provide clear and timely communication to stakeholders and aim to ensure our engagement builds positive stakeholder relationships.

We are seeking to continually improve and refine our approach and welcome feedback and ideas from all stakeholders.

2 Engagement Values

When undertaking engagement Gunns will be guided by the following values:

Inclusive	We will acknowledge diversity by enabling many opinions and perspectives to be heard. We will listen and respect feedback. All input will be valued and considered.
Outcome-focused and purpose driven	We will identify the purpose of the consultation and ensure a common understanding exists on the level of influence stakeholders have in decision-making process.
Progressive	We will strive to continuously improve our engagement processes and endeavour to build stronger relationships with stakeholders.
Set clear and reasonable timeframes	We will plan carefully to ensure stakeholders are given an appropriate, fair and reasonable amount of time to participate in engagement processes.
Accessible and transparent	We will provide relevant and easily accessible information to stakeholders and ensure feedback is delivered to stakeholders once a final conclusion is made.
Decisive and fair	We will be objective, listen to all views and make balanced decisions based on sound evidence.



3 Engagement Activities

Gunns operations are monitored internally and externally, through a variety of legislation and regulations and reports to a number of State and Federal Government bodies. Gunns operations are also subject to external audits by independent auditors.

Gunns believes that as a good neighbour and environmental performer, it should not only meet its statutory engagement and environmental obligations, but should configure and undertake its operations to as far as practical mitigate negative outcomes on local communities and maximise mutual benefits.

Gunns and its staff are committed to providing timely and factual stakeholder communication through, but not limited to, the following activities:

- Community Liaison Committee's and forums – this stakeholder engagement strategy supports the introduction of new projects and is supported by relevant organisational and fair community representation.
- Good neighbour engagement – to provide timely information to neighbours who surround Gunns' activities through actions such as letters, leaflet drops, electronic media and personal communication.
- Community Liaison Officer's activities – Gunns has a designated Liaison Officer to support the broad spectrum of stakeholder communication activities.
- Meetings and presentations – to inform and meet larger groups of stakeholders who are interested in the Company's operations, including those that may have specialised interests.
- Committee and association membership – to support key stakeholder groups through representation with like minded activities.
- Commercial broadcast advertising (e.g TV, newspapers) – to target broader stakeholder groups in order to advise and inform widely.

4 Have your say

You are able to seek information or provide feedback to Gunns in a number of ways:

Sources of information:

- Gunns website at <http://www.gunns.com.au/> – this website provides information on the organisations' activities and up to date Australian Stock Exchange announcements and media releases for your information.
- Pulp Mill website at <http://www.gunnspulpmill.com.au/> –provides information on the Pulp Mill project, including detailed project information and regular updates.
- Gunns Blog at <http://gunnsblog.com/> - which provides a free¹ exchange of information that relates to any of Gunns programs and activities.

Contact us:

- Phone: stakeholder enquiries on 03 6335 5201 or the 24 hour Pulp Mill enquiry number 1800 265 297.
- Email: gunns@gunns.com.au.
- Letter: PO Box 572, Launceston Tas 7250.

¹ Blog is moderated to ensure conventional community standards for this type of media are observed.



5 Improving our performance

Gunns is continually working to improve our stakeholder and community consultation and engagement activities. Our staff are supported through coaching and training to ensure that our engagement activities are responsive and achieve an equitable outcome.